

Fax securely from anywhere using your computer, smartphone or tablet

GFI FaxMaker is a leading fax server that provides automated, online faxing without the need for traditional, paper-based machines. Users can send and receive faxes electronically through a web interface, email, or integrated application — no matter where they are or what device they are using. It is secure, scalable, cost-effective and easy to use.

Automated faxing, fewer errors

Users can fax from a computer, tablet or smartphone using emailto-fax and fax-to-email capabilities. GFI FaxMaker integrates with your on-premise or cloud-based mail server, allowing users to send faxes through their email application (such as Microsoft Exchange or Gmail). Alternatively, you can transmit faxes using the built-in web interface. Inbound faxes are routed directly to a recipient's email. Automated faxing saves time and resources compared to manually printing, retrieving, entering numbers into a fax machine and sending. It reduces the risk of confidential faxes being misdialed, lost or read by unauthorized individuals.

Secure fax transmission

Faxing protocols make it nearly impossible to intercept a fax in midtransmission, which makes it more secure than email. GFI FaxMaker integrates with your secure network infrastructure to support on-site users and remote workers who require fax services at home or on the road. In addition, the solution provides security features such as Active Directory for managing user permissions and access, data encryption and Transport Layer Security (TLS).

Search, reporting, and compliance

Using advanced optical character recognition (OCR), GFI FaxMaker reads fax images and converts them to text for search and retrieval. The same feature includes monitoring and reporting capabilities, to help your organization comply with regulations such as HIPAA and GDPR. Integration with GFI Archiver or a SQL database enables IT administrators to back up and maintain an archive of all fax communications. Fast, efficient search and retrieval can support auditing and other record-keeping requirements.

Feature-rich APIs

GFI FaxMaker includes APIs, which allow you to integrate automated faxing into third-party applications. Integrating fax technology reduces the time and cost of manually delivering documents, and increases the security and privacy of information you share with your customers and partners.

Flexible administration

Administrators can add fax lines and services using the GFI FaxMaker interface. They can also set or change fax routing rules as required. The architecture is highly scalable, and supports up to thousands of users. It can be configured to work with one line or more than a hundred lines per fax server. The on-premises version can be installed in a high availability configuration, for load balancing or disaster recovery.

Choose your connectivity

A wide range of GFI FaxMaker connectivity options are available to suit your infrastructure and business needs:

- On-premises using a fax modem with analog, digital, or Fax over IP (FoIP) connectivity
- As a virtual FoIP using a gateway or Voice over IP (VoIP) phone system
- As a hybrid solution using online fax services; no fax server, cards or phone lines required
- Using GFI FaxMaker Online, a cloud-based service that does not require any hardware or software deployment

Decide which solution is right for you:



🛠 GFI FaxMaker CoPilot

GFI FaxMaker CoPilot is a GenAI-powered tool that enables FaxMaker Administrators to derive actionable insights from fax metadata using natural language queries. This approach empowers administrators to make informed decisions, identify trends, optimize resource allocation, and enhance overall fax communication efficiency. Additionally, the CoPilot panel provides proactive pre-calculated insights, enriching the user experience and driving continuous improvement within the organization's fax communication processes.

- System requirements: for a full list of requirements, visit gfi.com/faxmaker/requirements
- 📽 Administrator languages: English, German, Italian, Spanish
- 👶 User languages: English, German, Italian, Spanish, Russian, Czech, Polish, Turkish, Arabic, Hungarian