

Faxing from Home Office

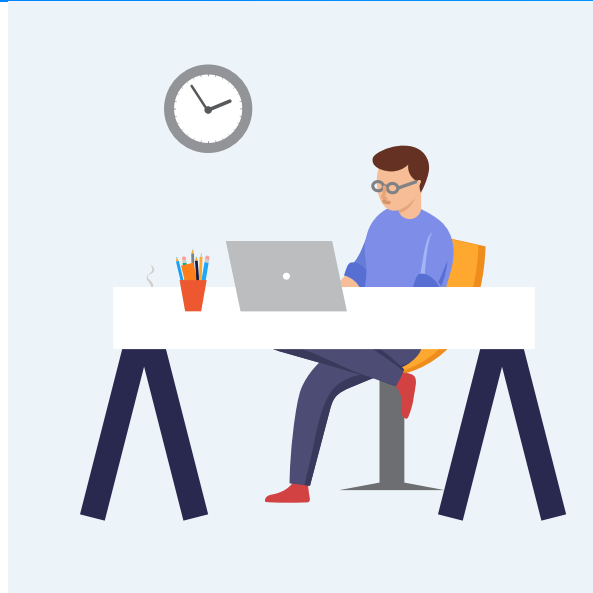


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Introduction

The COVID-19 pandemic is creating challenges for every industry. Everyone has had to adapt to remarkably different circumstances, especially the need to enable a workforce that is now at home. But if you're in healthcare, banking, another regulated industry, or any business that relies on faxing, you have to address an additional problem: when your people are working from home, how are they supposed to send and receive faxes now that they don't have access to their office fax machines?

Can your business simply stop using faxes? Unlikely. Can you somehow gather faxes and designate someone to go the office to send them? Perhaps, but what a logistical nightmare! And at a time when your company is almost certainly strapped for cash due to reduced income, it's not practical to provide at-home workers with their own fax machines.

There is another, better, way forward. And many businesses like yours have already embraced it. Enable robust, secure faxing from home with GFI FaxMaker.

GFI FaxMaker Client

Client > Fax > Compose

FAX

Compose
Compose and send faxes

Proforma Invoice 1234

To: 11112222 x 44445555 x
Add recipients...

Subject: Proforma Invoice 1234

Dear Mr Smith,
Attached please find proforma invoice for works done at your premises.
Thank you.

Best Regards,
Bob Jones
Account Manager

Proforma Invoice 1234.xlsx Add attachment

Priority: Normal Resolution: Normal Delivery: Immediate **Send**

Try Free for 30 Days

How does GFI FaxMaker help?

FaxMaker helps your workers use fax without all the traditional equipment. It allows users to send and receive faxes electronically, through a web interface or email client like Outlook, no matter where they are or what device they choose to use.



GFI FaxMaker is easy and flexible to deploy and administer, yet it still ensures strong security and simplified compliance with regulations. You can implement FaxMaker one of two ways:

- **GFI FaxMaker** is a software solution that organizations deploy as a physical, on-premises service with a standard fax modem; as a virtual FoIP through a gateway or VoIP phone system; or through Hybrid faxing with no equipment but integrated with a cloud-based faxing system.
- **GFI FaxMaker Online** is an Internet-based faxing service that does not require any hardware or software deployment.

Both implementations allow you to ultimately free your organization from phone lines, modems, fax boards and additional software. GFI FaxMaker changes the way users fax by using the company's email system to send and receive faxes online.



Top Features



Anytime, anywhere

The ability to send and receive faxes from anywhere in the world (with an Internet connection) is, without a doubt, the biggest advantage of FaxMaker. It doesn't matter if users are in isolation because of COVID-19, working from home normally, on the go, or in the office; they can easily send and receive faxes using the same method, independent of where they are. When using email, users don't even require a VPN or any special remote access to their corporate network. All they need is access to their email using any client. With GFI FaxMaker, faxes come to users!



Flexible and easy to use

Users can send and receive faxes in a variety of ways:

- Through the GFI FaxMaker web-based client;
- Using APIs through 3rd-party tools;
- Using the *NetPrintQueue2Fax* printer driver;
- Via multi-function devices.
- Via any email client, such as Outlook;

A [recent review of GFI FaxMaker by TechGenix](#) highlights the solution's ease of use and flexibility:



Sending and receiving faxes directly from an email client is the most popular method, and it couldn't be easier. "This method is available for all users...with no installation of other software or custom configuration required. The first page of the fax contains the recipient's name, sender's name, email subject and email body. If the email includes attachments, these are included in subsequent pages of the fax...The same fax can also be sent to multiple fax numbers, using the same format for each and separated with a semi-colon."

Email-to-fax, fax-to-email, and print-to-fax capabilities make it possible to fax from just about any application, even Word. For example, when a fax is received by GFI FaxMaker, the fax is automatically routed by email to the recipient, or recipients, that is assigned that fax number. This means that any email client, on any device, can be used to receive faxes. Organizations don't need to worry about compatibility with their email server, email service or even operating system.

This simple yet effective way of sending and receiving faxes by email drastically reduces the time the process takes compared to manually printing, retrieving, entering the fax into a fax machine, and sending.

Sending a fax using the browser is extremely easy too, as the TechGenix review notes: "GFI FaxMaker users can log in to the web interface to access the web client to send faxes and SMS. This method is available for all GFI FaxMaker users, with no additional software on users' machines. All users have to do is fill in the recipient... enter a subject and the main body of the fax, add any attachments, and configure settings such as priority, resolution and whether to deliver the fax immediately or to send it at a particular date and time." Simple as that!

Secure

FaxMaker lets users securely send and receive faxes via https, email, APIs and more. Each connectivity option has advantages to ensure fax communications remain private and secure. Fax routing by email solves several common security concerns, such as communications being buried in the paper tray, and ensures received faxes containing confidential information do not get misplaced, lost or read by unauthorized individuals.

Scalable

GFI FaxMaker architecture is highly scalable and supports thousands of users. You can configure it to work with one line or more than a hundred lines per fax server. The on-premises version can be installed in a high availability configuration, for load balancing or for disaster recovery, while still keeping the costs low.

GFI FaxMaker Online grows with the business. Adding users is a simple process, and admins can assign fax numbers to receive documents or designate an email address that receives all faxes. If your organization only needs to send faxes, you don't even have to have a fax number!

Immediate return on investment

GFI FaxMaker significantly reduces up-front costs. You don't need to purchase expensive fax hardware, paper, toner or complex phone systems, either. Factor in reduced power consumption and enhanced employee productivity, and you'll see the benefits and savings really begin to multiply.

Reporting

Powerful reporting allows you to view a high-level summary of fax usage or to drill all the way down to individual users and fax numbers. You can run detailed and summary reports and export these to PDF, XLS(X), RTF, MHT, HTML, TXT, CSV and PNG file types. Admins can generate these on a pre-defined schedule to automate their generation on a regular basis. Reports can be filtered on inbound, outbound, department, sender, fax number, delivery status or date range.

Monitoring

The TechGenix review says “GFI FaxMaker Monitor can be used to track the activity of fax lines and devices in real-time...Using this console, administrators can also take various actions to manage fax lines, such as setting the time interval to refresh the data, restarting the GFI FaxMaker Fax Server service, initialize a fax line, or terminate a fax transmission.”



Conclusion

As your users adjust to working from home, being able to easily send and receive faxes from anywhere can make a huge difference for the efficiency and success of your business. But GFI FaxMaker offers much more than that. As TechGenix point out, FaxMaker “is a very capable and powerful solution that should meet the requirements of most, if not all, organizations in terms of faxing...FaxMaker makes it so easy to move towards Fax over IP without losing the features that traditional fax deployments provide.”

Get started with FaxMaker

- ✓ Easy faxing by email
- ✓ No more lost faxes
- ✓ Access all features & customer support

[Try Free for 30 Days](#)

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