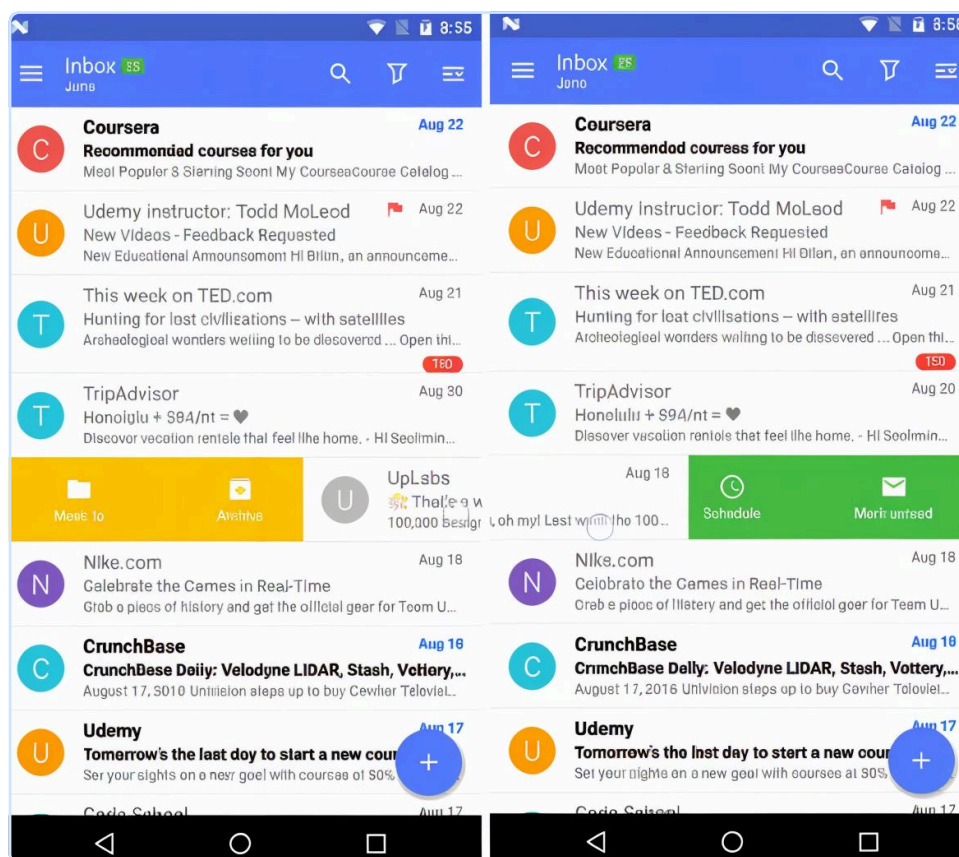


# Nine Email App: *Your Mobile Device Email Solution*

This document provides comprehensive guidance on Nine Email App, a mobile email client that offers superior integration with GFI KerioConnect. Nine delivers enterprise-grade email, calendar, and contact synchronization while maintaining the highest security standards.



## What is the Nine Email App?

**Nine Email App** is a premium mobile email client developed by 9Folders Inc., specifically designed for enterprise-grade email functionality on mobile devices.

Nine specializes in providing superior compatibility with Exchange-compatible servers, including GFI KerioConnect, using Microsoft's Exchange ActiveSync protocol.

## Nine provides the following features:

### Email

Full-featured email management with advanced organization tools.

### Tasks

To-do list synchronization and management.

### Notes

Note synchronization for compatible servers.

### Calendar

Complete calendar functionality with support for meeting scheduling, acceptance, and color categories.

### Contacts

Two-way contact synchronization with Global Address List (GAL) access.

## Nine's Key Differentiators

Nine stands apart from other mobile email solutions through several distinctive characteristics:



### Direct-to-Server Architecture

Nine connects directly to your email server without routing data through third-party cloud infrastructure.



### Privacy-First Approach

Unlike many competitors (including Microsoft Outlook mobile), Nine doesn't store your credentials or data on its own servers.



### Optimized Exchange ActiveSync Implementation

Exceptional compatibility with various Exchange and Exchange-compatible servers.



### Specialized Focus

Designed specifically for business/enterprise users rather than consumer email.

## Why Nine Matters for GFI KerioConnect Users

Microsoft optimizes its Outlook mobile app primarily for Microsoft 365, resulting in compatibility issues with third-party Exchange-compatible servers like GFI KerioConnect, [Nine Email App](#) provides a very viable and robust alternative to outlook.

### Benefits of Nine-Kerio Integration

The integration between Nine and GFI KerioConnect offers numerous advantages over other mobile email solutions:

- ✓ **Superior Compatibility:** Nine's implementation of Exchange ActiveSync works exceptionally well with GFI KerioConnect, where other clients (including Outlook mobile) often encounter issues.
- ✓ **Complete Data Synchronization:** Full synchronization of all data types (email, calendar, contacts, tasks, notes).
- ✓ **Enhanced Calendar Features:** Support for GFI KerioConnect's calendar features, including the critical color categories.
- ✓ **Direct Connection Security:** No third-party servers between the app and GFI KerioConnect enhances security.
- ✓ **Performance Optimization:** Efficient synchronization reduces server load and bandwidth usage.
- ✓ **Administration Consistency:** Leverages existing GFI KerioConnect user management and security policies.

## Integration with GFI KerioConnect

Nine Email App integrates with GFI KerioConnect through the Microsoft Exchange ActiveSync (EAS) protocol, which GFI KerioConnect fully supports. This protocol enables secure, efficient synchronization of email, calendar, contacts, and other data between Nine mobile client and GFI KerioConnect server. The integration architecture functions as follows:



### Authentication

Nine authenticates directly with the GFI KerioConnect server using the user's credentials.



### Synchronization

The app establishes a secure connection to synchronize data from GFI KerioConnect.



### Push Notifications

GFI KerioConnect sends notifications to Nine when new content is available.



### Direct Communication

All data flows directly between Nine and GFI KerioConnect, with no intermediary servers.

## Server-Side Requirements

For optimal integration with Nine Email App, your GFI KerioConnect server should meet these requirements:

- **GFI KerioConnect:** newer versions (10.0+ recommended for best performance).
- **Exchange ActiveSync:** Enabled on the server (enabled by default in most installations).
- **External Access:** Server accessible from the internet for mobile synchronization.
- **SSL Certificate:** Valid SSL certificate installed for secure communications.
- **Firewall Configuration:** Port 443 (HTTPS) open for external connections.