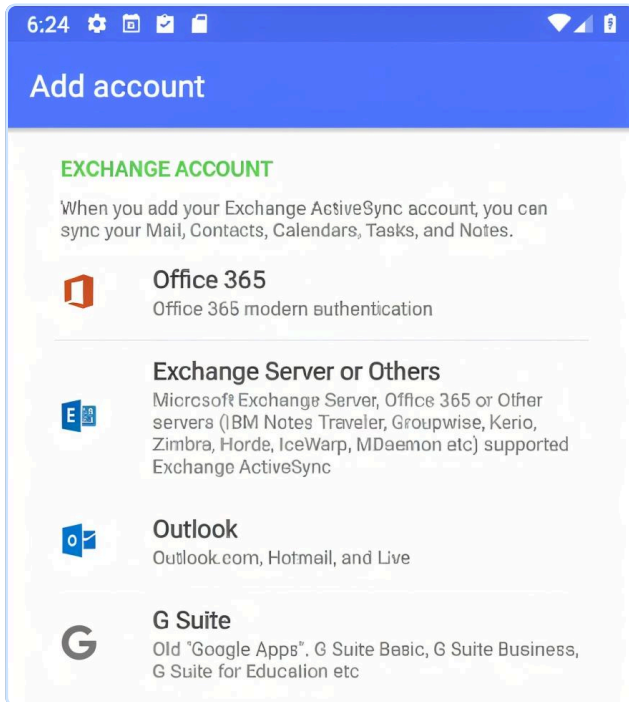


Nine Email App Integration with GFI KerioConnect



Prerequisites:

- Nine Email App installed on your mobile device.
- Your GFI KerioConnect email address and password.
- The external server address for your GFI KerioConnect server.
- Network connectivity to your GFI KerioConnect server.

Detailed Setup Instructions

Follow these step-by-step instructions to configure Nine Email App with GFI KerioConnect on your device:

1 Initial Account Setup

- Open Nine Email App on your Android device.
- Dismiss any introductory screens if presented.
- Tap "+" or "Add Account" to begin account setup.
- Select "Manual Setup" when prompted for setup type.

2 Account Type Selection

- When prompted for account type, select "Exchange ActiveSync".
- This is critical for proper integration with GFI KerioConnect.

Add your Exchange account

Domain\username
support@9folders.com

Password
.....

Server
9folders.com

Security type
SSL/TLS (Accept all certificates)

Port
443

Device type
Android

Client certificate
None

Mobile Device ID
Nine8D22FC4260AC

[Troubleshooting](#)

3 Basic Account Information

- Enter your email address associated with GFI KerioConnect.
- Enter your password.
- Tap "Next" or "Manual Setup" if prompted to continue.

4 Server Configuration

- **Server Address:** Enter the external hostname of your GFI KerioConnect server (e.g., mail.company.com).
- **Domain:** Leave blank (unless specifically required by your organization).
- **Username:** Enter your full email address again.
- **Server Port:** 443 (default).
- **Security Type:** SSL/TLS.

5 Connection Verification

- Tap "Next" or "Connect" to proceed.
- The app will attempt to connect to your GFI KerioConnect server.
- If prompted about certificate validation, verify the certificate details match your server and accept.

Content to sync

Email Calendar Contacts

Tasks Notes

Select contents to synchronize with server. You can check out email and notes in Nine application, Calendar and Contacts are integrated into the stock Calendar and Contacts application along with Nine account.

Default security model
Application level

NEXT >

6 Basic Account Information

Select which data types to synchronize:

- **Email:** Enabled.
- **Contacts:** Enabled.
- **Calendar:** Enabled.
- **Tasks:** Enabled (if needed).
- **Notes:** Enabled (if needed).

Configure email synchronization settings:

- **Sync Schedule:** "Push" recommended for instant notifications.
- **Peak Schedule:** Configure according to your preferences.
- **Off-Peak Schedule:** Configure according to your preferences.
- **Period to Sync:** How far back to synchronize emails (recommend "1 month" to start).

7 Account Options

- Configure notification settings according to your preferences.
- Set account name (if you have multiple accounts).
- Configure any additional options presented.
- Complete the setup process.

8 Verification

- Wait for initial synchronization to complete.
- Verify emails appear in your inbox.
- Check that calendar events have synchronized.
- Confirm contacts are available.

Platform Support and Requirements

Android Support

Nine Email App is fully supported on Android devices with the following specifications:

- **Android OS:** Version 5.0 or newer.
- **Device Types:** Smartphones and tablets.
- **Storage:** Min 50MB free storage space.
- **Recommended Devices:** Any Android device capable of running Android 7.0 or higher for optimal performance.
- **Play Services:** Google Play Services required for push notifications.

iOS Support

Nine Email App is fully supported on iOS devices with the following specifications:

- **iOS Version:** iOS 11.0 or newer.
- **Device Types:** iPhone and iPad.
- **Storage:** Min 100MB free storage space.
- **Recommended Devices:** iPhone 6s or newer, iPad 5th generation or newer for optimal performance.
- **Play Services:** Apple Push Notification service required for push notifications.

Server-Side Requirements

For optimal performance with GFI KerioConnect, the following network conditions are recommended:

- **Internet Connection:** Stable internet connection (Wi-Fi or cellular data).
- **Bandwidth:** Minimum 1 Mbps download/upload speed recommended.
- **Firewall Configuration:** Outbound access to port 443 (HTTPS).
- **VPN Compatibility:** Compatible with most corporate VPN solutions.

License Types and Pricing

Follow these step-by-step instructions to configure Nine Email App with GFI KerioConnect on your device:

License Type	Price	Payment Model	Notes
Standard License	\$14.99 USD	One-time purchase	Per device license

*This document was prepared by GFI Software to provide guidance on integrating Nine Email App with GFI KerioConnect.
Last updated: June 2025.*