

The next chapter:
from MyKerio to GFI AppManager



Ever felt overwhelmed managing multiple products and accounts? Shuffling between platforms, drowning in tabs, chasing notifications, and then there's the challenge of generating meaningful reports from all that data. It's quite the juggling act! What if there was a way to bring everything under one roof? A solution that ties everything together, offers a clear overview, and delivers advanced reporting to help you make informed decisions?

Let's dive into how we can make this a reality.

Understanding MyKerio: benefits and limitations

MyKerio was a significant step forward for many, offering a solution to the challenges of managing multiple Kerio products and accounts. It provided a unified interface, simplifying the task of juggling various platforms and reducing the need to switch between numerous windows. Users appreciated its streamlined approach and the ease with which they could oversee their work. Yet, as the demands of product and account management evolved, some gaps in MyKerio's capabilities became evident.



Meet Alex, an MSP with a challenge

Alex is a service provider who manages multiple products for multiple clients. He's been using MyKerio, but he's finding it limiting. He struggles with limited integration options, a lack of notification management, and inadequate reporting features. Alex is in search of a platform that not only addresses these challenges but also empowers him to deliver exceptional service to his clients.

Enter GFI AppManager, the game-changer

GFI AppManager is the all-in-one solution that Alex has been waiting for. With GFI AppManager, Alex can integrate with all GFI products and, through its open SDK, products from other vendors too. This flexibility enables him to enhance his service offerings and grow his business.

Customizable alerts for tailored solutions

With GFI AppManager, Alex can now craft custom alerts that align perfectly with his management style and the unique requirements of each product he oversees. He has the flexibility to configure alert severity, set specific triggers, and even define time ranges and multiple conditions for these alerts. This level of customization caters to individual client needs and significantly simplifies and streamlines Alex's management process, allowing him to operate more efficiently.

Efficient notification management for quick responses

No longer buried under a mountain of alerts, Alex can swiftly sift through, acknowledge, and clear notifications, ensuring that critical issues don't get lost in the noise. The detailed information and search/filter options further enhance his ability to pinpoint concerns, allowing him to proactively address them before they escalate.

Advanced reporting for informed decisions

One of Alex's pain points with MyKerio was its limited reporting capabilities. With GFI AppManager, that's no longer a concern. The platform's advanced reporting features empower Alex to dive deep into data, offering valuable insights to his clients. He can set specific time ranges for reports, utilize screen target reports for focused insights, and access detailed metrics. These features not only simplify Alex's reporting tasks but also equip his clients with the information they need to make well-informed decisions. Because of this, Alex can now effectively convey the value he brings to his clients, reinforcing their trust and confidence in his services.

Organized account management for easy access

With GFI AppManager, Alex has the tools to create account and appliance groups, a feature that's invaluable when he's juggling multiple clients. This structured approach not only streamlines his workflow but also reduces the risk of oversight or errors. By having a clear, categorized view, Alex can prioritize tasks, respond faster to client needs, and ensure that no detail is overlooked.

Enhanced security for peace of mind

GFI AppManager places security at the forefront. Alex can now monitor when passwords were created, ensuring timely updates and minimizing vulnerabilities. The platform's timed link sharing offers a secure way to transmit sensitive information, ensuring it's accessible only for a specific duration. With features such as enforced password complexity and two-factor authentication via Google Authenticator, Alex can be confident in the robust security measures in place.

The transformation

With GFI AppManager, Alex has transformed the way he manages products and accounts. From offering diverse services and crafting tailored solutions to ensuring swift responses and delivering deep insights, Alex operates with newfound efficiency. Organizing accounts, strengthening security, and proactive system monitoring are now integral parts of his workflow, allowing him to deliver unparalleled service to his clients.

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Juggling multiple products and accounts is no small feat. MyKerio had its strengths, but as Alex's experience shows, there's room for improvement. GFI AppManager addresses these gaps, enabling integration with more products beyond just GFI KerioConnect and GFI KerioControl. With standout features such as customizable alerts or advanced reporting, it's designed to streamline and enhance every step of your management process.

Looking forward

Continuous innovation is in the pipeline for GFI AppManager. We're already busy working on the next layer of features to advance it into an even more comprehensive, responsive tool for you.

One key element to anticipate is further enhancements to RADAR™, our machine-learning module. It provides a full-scope view of security and performance metrics and will continue to evolve to meet the changing landscape of IT needs. We're also zeroing in on automation, from data gathering all the way to actionable insights and remediation options. Plus, our Open SDK remains a top priority, with ongoing work to enable easier third-party integrations.

Ready for smarter IT Management? Get started with GFI AppManager.

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