

# **Admin Guide**

This document provides comprehensive administrative guidance for GFI Archiver AI, explaining how to configure AI-powered email compliance scanning, generate automated rules, and analyze organizational email archives for regulatory risks.



## Introduction

## **Background**

In the digital age, managing and storing emails efficiently is more crucial than ever, especially for businesses keen on maintaining compliance and reducing server loads. The increasing volume of digital communications has made email management a complex and time-consuming task. Organizations face challenges in efficiently storing emails and ensuring compliance with various regulations. Additionally, quickly retrieving important information when needed poses another hurdle.

#### Overview

GFI Archiver AI steps into this arena as a pioneering feature within the GFI Archiver platform. It is designed to ensure seamless email management while spotlighting potential compliance risks. Leveraging the cutting-edge capabilities of Large Language Models (LLMs) and a user-friendly chatbot interface, GFI Archiver AI represents a new era of intelligent email analysis and storage solutions.

## **Key Features:**



#### **LLM Integration**

Harnesses the power of generative Al to analyze emails, pinpoint compliance risks, and uncover sensitive data.



#### **User-Friendly Chatbot Interface**

Gathers essential business details from users, ensuring tailored and precise email analysis.



#### **Comprehensive Email Scans**

Enables administrators to initiate detailed scans of email correspondences over specified periods, focusing on compliance and sensitivity.



#### **Dynamic Report Generation**

Automatically generates detailed reports for easy compliance tracking and transparent email management.

# **Purpose**

GFI Archiver AI transforms email management and compliance by using AI to understand organizational needs, analyze emails for potential risks, and streamline storage processes. It serves as an essential tool for proactive risk management and efficient email administration. The primary purposes of GFI Archiver AI are:

- To enhance compliance efforts by identifying potential risks and sensitive information within email archives.
- To reduce the burden on IT teams by providing an intelligent, self-learning system for email archive management.
- To improve decisionmaking processes related to email retention and compliance through Al-driven insights.



#### **Benefits**

By integrating generative AI with a sophisticated understanding of regulatory compliance and sensitive information, GFI Archiver AI offers several key benefits:

## Enhanced Compliance Knowledge

Leverages AI to provide up-to-date compliance insights, compensating for potential gaps in administrators' or companies' regulatory knowledge. This ensures organizations stay informed about relevant regulations without requiring extensive in-house expertise.

#### Proactive Risk Management

By continuously analyzing email content, the system helps organizations stay ahead of potential compliance issues and data risks, even as regulations evolve.

#### Streamlined Email Storage

Reduces server load by efficiently managing and storing emails, leading to improved system performance and reduced IT infrastructure costs.

#### (i) Improved Information Retrieval

Al-powered analysis makes critical emails easily searchable, saving time and effort for employees looking for specific information.

## Customized Analysis

The chatbot interface ensures each analysis is relevant to specific business needs, providing more actionable insights tailored to the organization.

#### Efficient Resource Utilization

Automated scans and report generation free up valuable resources, allowing IT teams to focus on core business activities rather than manual email management tasks.

## User-Friendly Implementation

The intuitive interface makes it easy for administrators to set up and manage, reducing the learning curve and increasing adoption rates within the organization.

These benefits collectively contribute to a more efficient, compliant, and cost-effective email management strategy for businesses of all sizes.

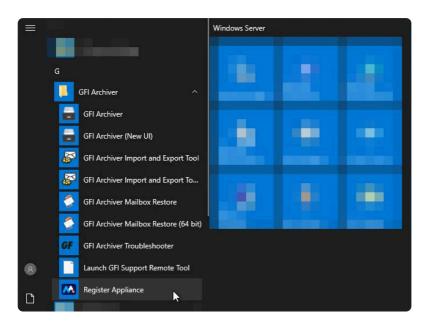


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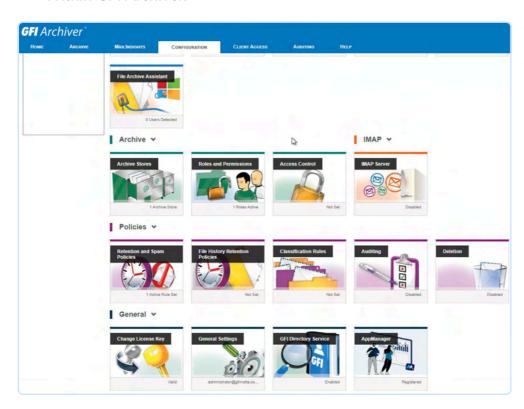
Follow the next steps to configure and use the AI feature in GFI Archiver.

# Register GFI Archiver to GFI AppManager

- 1. Update GFI Archiver to the latest version that supports GFI AppManager.
  - In Windows, select GFI Archiver and Register Appliance.



- 2. There are 3 ways to register GFI Archiver to GFI AppManager:
  - Within GFI Archiver.



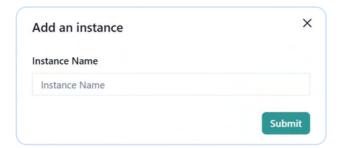


• During the initial configuration wizard of GFI Archiver, right after product installation, there is a box to opt-in on AppManager registration once the configuration wizard has completed - a redirect will happen for the registration.

# Using the GFI Archiver AI

## Accessing GFI Archiver AI

- 1. Go to the GFI Archiver Al website.
- 2. Log in using your AppManager credentials.
- 3. If this is your first time, add an instance:

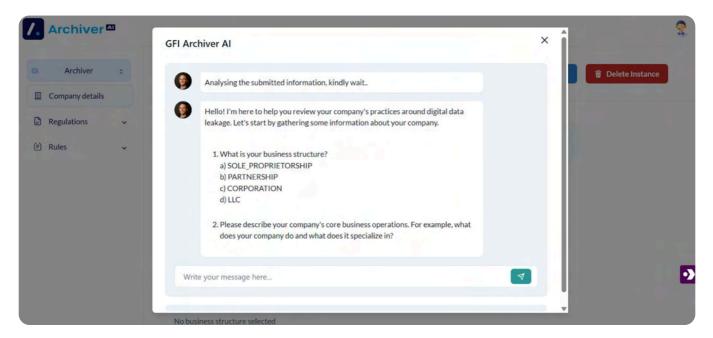


#### **Company Details**

1. Select the Update Company Details button on the upper right hand corner:



2. Complete the company details form in the pop-up window:

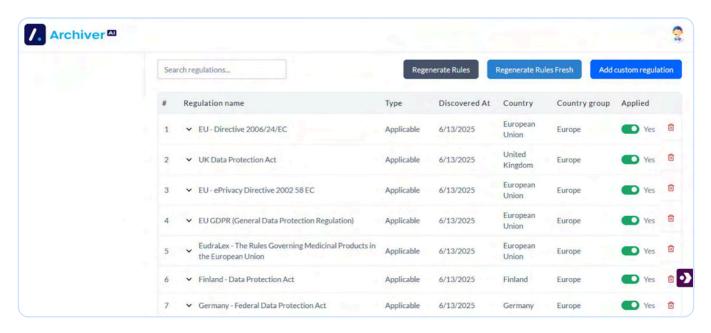




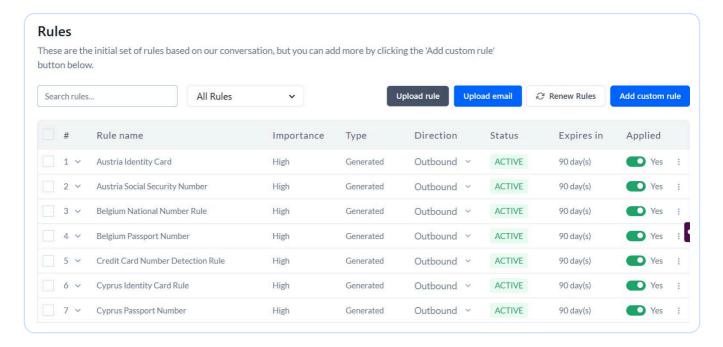
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  - **3.** Ensure all questions are answered, by writing in the, write your messages here... text window. Note- there are several questions.
  - 4. Click the 'Submit' button to process the entered data, once completed.

#### **AI-Assisted Rules Generation**

1. The AI first identifies regulations that are applicable to your organization based on earlier supplied information.

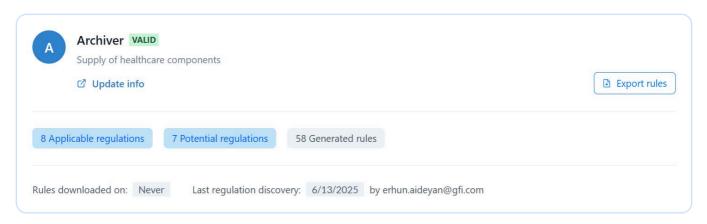


2. Then it generates rules based on your company specific inputs in the previous stage.





3. Export the rules as an XML file.

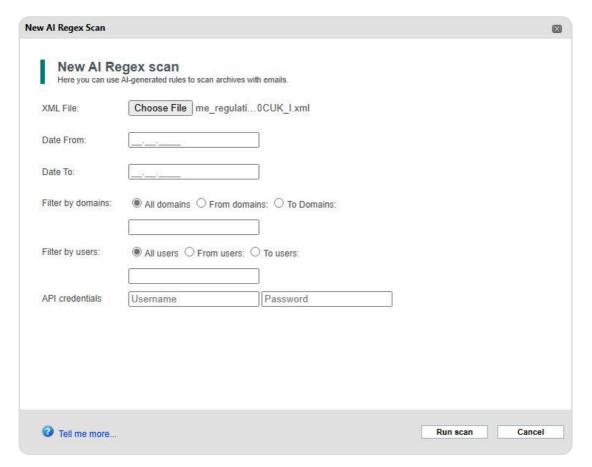


## Applying the Rules: Import Rules into GFI Archiver

1. Log into GFI Archiver and navigate to the "Archiver AI" tab:



- 2. Click the green plus icon to create a new Al search.
- 3. Attach the XML file you downloaded from Archiver AI:





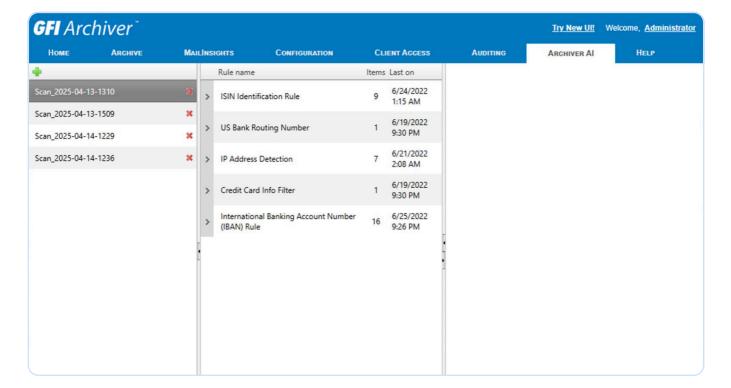
- 4. Optionally, specify:
  - Date range (by default, it searches emails 3 years back from now).
  - Filters by domain and user.
  - API credentials (use administrator's credentials of the GFI Archiver instance).

#### **Scanning Process**

- 1. Click "Run Scan" to begin the analysis.
- 2. A new scan will be created in the list.



- Check the 'Reports' tab for scan status updates.
- Wait for the scan to complete.
- 3. Once completed, you can view results grouped by Rules.
- 4. You can expand each rule to read emails that potentially violate regulations directly from this tab

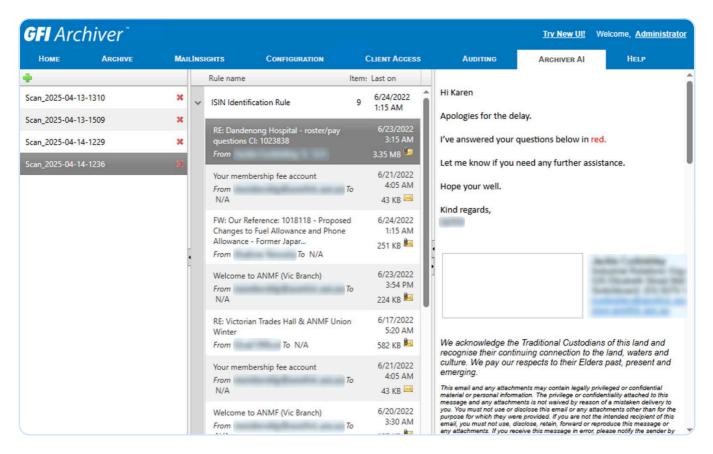




#### **Report Analysis**

#### 1. Review Scan Results

 Once the scan is completed, you can click on the View to see detailed results. You can also export the report as CSV with the button on the lower right corner of the chart.



# **Best Practices**

- Regularly update the GFI Archiver machine to ensure optimal performance and security.
- Conduct periodic scans to maintain consistent compliance.
- Provide comprehensive information during the AI-assisted configuration for accurate results.

# Troubleshooting

- If the GFI Archiver machine is not visible in the drop-down, verify its registration status in GFI AppManager.
- For AI chat or scan issues, check network connectivity and GFI Archiver machine status.
- If reports appear incomplete or inaccurate, review the provided company information and compliance settings.



# **Data Handling and Processing Privacy**

The GFI Archiver AI is committed to protecting user privacy through strict data privacy measures. It processes only the data that users have explicitly supplied or predefined through configuration rules. This data is deleted after a predefined period, adhering to data minimization and privacy by design principles. Focusing solely on the necessary information for its operations, the AI avoids collecting or processing excess data, thus safeguarding user privacy and enhancing trust in its data handling practices.

By using GFI Archiver AI (limited to data submitted to AI), you acknowledge that your data will be transmitted to OpenAI and Anthropic. This data is subject to their data retention policies but will not be used to train their models.

Refer to the OpenAl Privacy Policy and Anthropic Privacy Policy for more details.

**Important:** No email data will ever be uploaded or handled by GFI Archiver AI.

