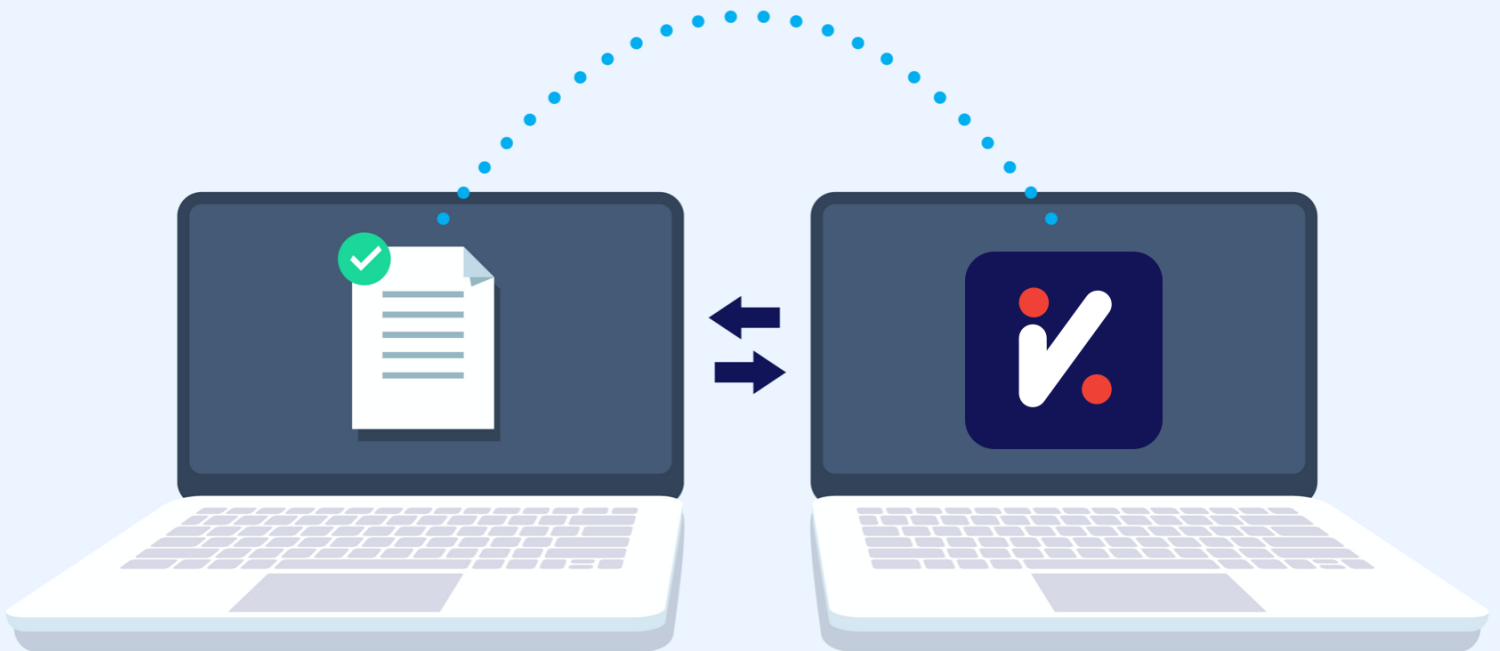




Migrating to GFI KerioConnect from IceWarp, Zimbra, or MDAemon



GFI Software™

Overview

This document aims to answer the most frequently asked questions about migrating to KerioConnect from an IceWarp, Zimbra, or MDAemon mail server. Let's dive in!



Is there a migration tool available?

Yes, the [Kerio IMAP migration tool \(KIMT\)](#) was designed specifically for this purpose.

What data is migrated through the tool?

The tool has the ability to transfer all **emails** from the source mailbox (IceWarp, Zimbra, or MDAemon) to the destination mailbox (KerioConnect).

The operation is executed in batch processing mode; once the KerioConnect server is configured and the process is initiated, no user intervention is required. The KIMT will show the progress of the batch and, upon completion of the job, the logs will be available.

What are the detailed steps to perform the migration?

The process is straightforward, and really is as simple as 1-2-3:

1. Configure KerioConnect
2. Prepare a CSV
3. Run the KIMT

To avoid data inconsistencies, install and configure the KerioConnect mail server for email receipt prior to the use of the KIMT. Then, using the IceWarp, Zimbra, or MDAemon Help files or other recommended instructions, export user account information to CSV, making sure to include username, password, and full name in the CSV output. Lastly, run the migration tool.

For greater detail, please refer to [KerioConnect migration - Prerequisites](#).

Note: In the event that passwords are encrypted, a viable workaround is to reset all user passwords to the **same value** for ease of migration. Users would then be prompted to update their password upon the first login.

What are the system requirements for running the migration tool?

The tool is compatible with Linux, macOS, and Windows operating systems. For detailed requirements, please refer to [Kerio Connect System Requirements for Migration Tools](#).

How much time would the migration take?

The time required relies heavily on the disk type and speed, as the core process is the reading and writing of data to the disk. If the source and destination servers are on different networks, the Internet connection throughput would also be a considerable factor in the time necessary to complete the migration. To create a good estimate for your environment, migrate a single user and note the time elapsed per GB migrated. You can then use that result to extrapolate the time needed to migrate all mailboxes.